



# Important Notice

In our ongoing effort to provide a safer and more secure online banking experience, GR Consumers Credit Union will be implementing Multi-Factor Authentication (MFA) beginning January 13th, 2025. To ensure you can seamlessly access your account, please make sure we have your current cell phone number and email address on file. You can easily update this information through online banking or our mobile app using the directions below, or by calling 844-538-3325 and a member of our team will assist you.

## **Update Personal Information Using Online Banking**

1. Log in to your Online Banking Account.
2. Scroll down the right column and select “Personal Information”.
3. Verify your identity using the options given.
4. Verify your contact information on this page. Use the edit option at the bottom of the page to update any inaccurate information.

## **Update Personal Information Using Mobile App**

1. Open your GRCCU mobile app and tap the “More” button on the bottom right.
2. Log in and choose “Update Personal Information” at the bottom of the list.
3. Verify your identity .
4. Verify your contact information on this page. Use the edit option at the bottom of the page to update any inaccurate information.